

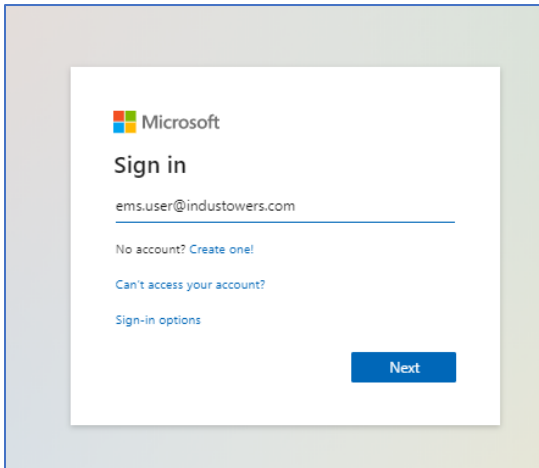
Self Service Password Reset

How to Register with your mobile number

Login to below URL to register your mobile number

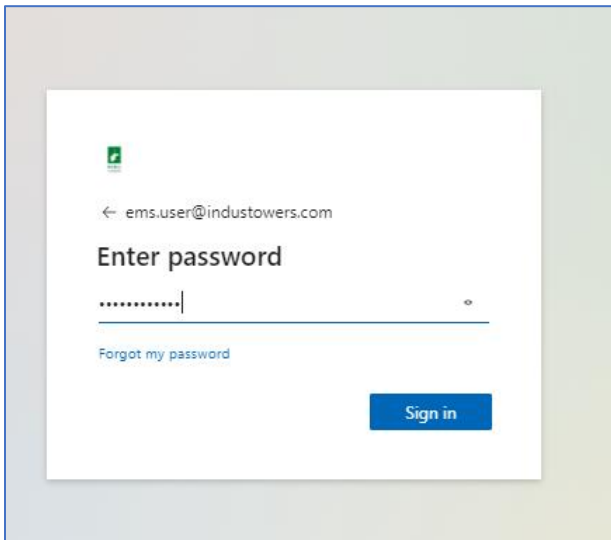
[Account Register](#)

Enter Username



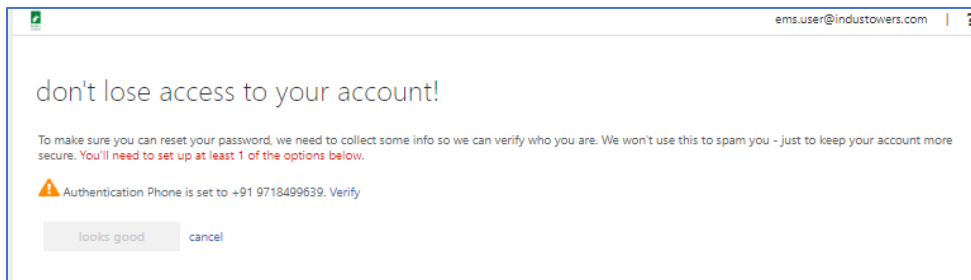
The screenshot shows the Microsoft sign-in interface. At the top left is the Microsoft logo. Below it, the text "Sign in" is displayed. A text input field contains the email address "ems.user@industowers.com". Below the input field are three links: "No account? Create one!", "Can't access your account?", and "Sign-in options". At the bottom right of the form is a blue button labeled "Next".

Enter Password

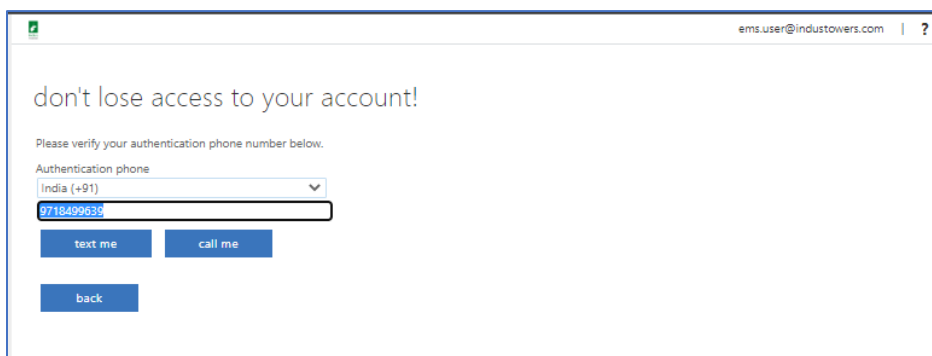


The screenshot shows the Microsoft sign-in interface for password entry. At the top left is the Microsoft logo. Below it, the text "← ems.user@industowers.com" is displayed. The main heading is "Enter password". Below this is a password input field with a masked password "....." and a small eye icon to toggle visibility. Below the input field is a link that says "Forgot my password". At the bottom right of the form is a blue button labeled "Sign in".

Check the number updated below and click on Verify



You have option to update the mobile number

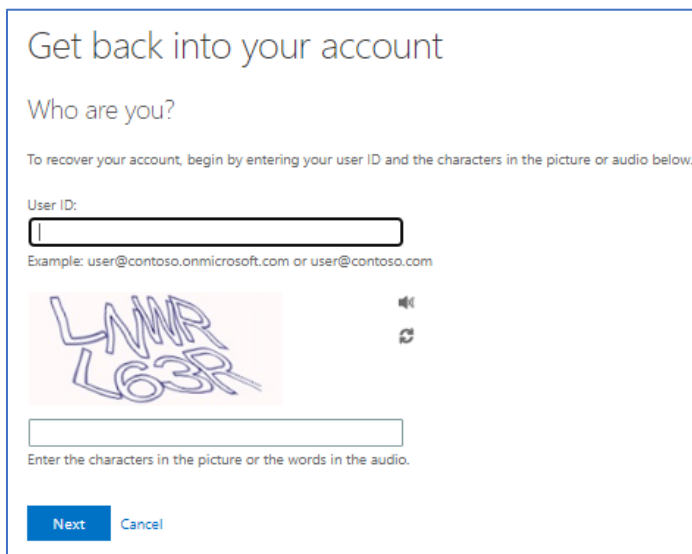


How to reset Password once Mobile number updated

Login to below URL to reset or unlock the password

<https://aka.ms/sspr>

Enter your email ID & characters



Select the appropriate option

Get back into your account

Why are you having trouble signing in?


I forgot my password

No worries, we'll help you to reset your password using the security info you registered with us.

I know my password, but still can't sign in

[Next](#) [Cancel](#)

I forgot my password – need to reset the password, enter your registered number to get the OTP and proceed further to reset the account.



Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Text my mobile phone

Call my mobile phone

In order to protect your account, we need you to enter your complete mobile phone number (*****39) below. You will then receive a text message with a verification code which can be used to reset your password.

[Text](#)

[Cancel](#)

I know my password, but still can't sign in – to unlock the password

Get back into your account


Why are you having trouble signing in?

I forgot my password

I know my password, but still can't sign in

This might happen because you tried signing in with an incorrect password too many times.
If you choose this option, you'll keep your existing password and we'll unlock your account so you can sign in again.

Enter your registered number to get the OTP and proceed further to unlock the account.



Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Text my mobile phone

Call my mobile phone

In order to protect your account, we need you to enter your complete mobile phone number (*****39) below. You will then receive a text message with a verification code which can be used to reset your password.